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17<sup>th</sup> November 2021

Dear Parent/Carer,

### **PARENT/CARER SURVEY RESULTS 2021**

I am delighted to share with you the very positive feedback we have received in our recent Parent/Carer Survey.

Below is a summary of the results. Please also see the graphs attached which give more detail and a visual representation.

*Information about comments made in each section and resulting action points are given below the result where applicable.*

#### **Question 1 My child is happy at Ouston Primary School**

92% agreed or strongly agreed

#### **Question 2 My child feels safe at Ouston Primary School**

98% agreed or strongly agreed

#### **Question 3 Ouston Primary School makes sure that pupils are well behaved**

90% agreed or strongly agreed

#### **Question 4 My child has been bullied and the school dealt with the bullying quickly and effectively**

69% said their child had never been bullied.

Of the 31% who said their child had been bullied at some point, 24% agreed or strongly agreed that this had been dealt with quickly and effectively.



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**Question 5 The School makes me aware of what my child will learn during the year**

90% agreed or strongly agreed

*There was a comment about timescales being a bit tight when we invite you to events such as Parents/Carers Evenings. We do always share key dates for the year with parents/carers in September and include updates and reminders in our newsletters. However, we will aim to send the full Parents/Carers Evening letters out to you and information about any other event with two weeks notice wherever possible.*

**Question 6 When I have raised concerns with the school they have been dealt with properly**

40% had not had any concerns

Of the remaining 60%, 52% said their concerns had been dealt with properly.

**Question 8 (if answered yes to Question 7 that their child has Special Educational Needs and/or disabilities) My child has SEND, and the school gives them the support they need to succeed.**

36% agreed or strongly agreed

64% neither agreed nor disagreed.

*With a large percentage neither agreeing nor disagreeing here, we will look into this further to check that all parents/carers of SEND pupils feel fully informed about the SEND support their child receives and the impact this has on their learning and development.*

*We do always give parents/carers an opportunity to make a separate meeting with our SENDco at Parents/Carers evenings and additional meetings can also be requested where needed.*

**Question 9 The school has high expectations for my child.**

69% agreed or strongly agreed

29% neither agreed or disagreed

*With 29% neither agreeing or disagreeing here, we will look into this further and in a future newsletter explain some of the strategies and actions we take to ensure all staff have high expectations of your child. This is not just academically but in terms of behaviour, extra-curricular opportunities and wider personal development.*

**Question 10 My child does well at this school.**

95% agreed or strongly agreed



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**Question 11 The school lets me know how my child is doing.**

84% agreed or strongly agreed

*There were some comments here about Class Dojo with some parents/carers having a very positive experience of information about a child's learning experiences being shared but others finding they received little information about weekly learning experiences via this resource.*

*We will discuss this aspect as a staff team and agree a consistent approach to the use of Class Dojo in terms of what is shared weekly with parents/carers.*

**Question 12 There is a good range of subjects available to my child at this school.**

96% agreed or strongly agreed

*There was a comment here about PE only being once a week. Just to reassure parents/carers that children do still cover their full PE weekly entitlement but this is now on one afternoon rather than two sessions across the week. This is so that children only have to come to school in PE kit once a week. We are also finding that we have more time for the lessons now that we don't have to fit getting changed into PE kit into the session, particularly for our younger children!*

**Question 13 My child can take part in clubs and activities at this school.**

86% agreed or strongly agreed

*There were one or two comments here about having a wider range of clubs. As you know, due to Covid, after-school clubs were not able to take place. We started these up again in the summer term with all year groups being offered a club. These included cooking, Newspaper club, Lingo -tots and a number of sporting clubs.*

*Our staff are very good at giving their time after school to offer a range of clubs and, pre-pandemic, these have included Football, Netball, Athletics, Cross Country, Tag Rugby, Lego, Choir, Yoga, Fitness/Fun Games, Recorder, Maths/English Booster, Handwriting Skills and French. We have started some clubs this term including Football and Irish Dancing.*

*We will offer a range of additional clubs across the year and are currently putting together a leaflet which will show what is on offer and when. You should receive this leaflet within the next couple of weeks.*

**Question 14 The school supports my child's wider personal development.**

71% agreed or strongly agreed.

24% neither agreed or disagreed.



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*Comments showed that some parents/carers were unsure about what this was/meant. I have attached two overviews which give information about our personal development curriculum which give pupils opportunities to: develop their skills and understanding in a wide range of areas; increase their confidence, independence and resilience; express their views; take on responsibility and make a contribution to their school and wider community. Our Rights Respecting Schools Silver Award School is a big part of this too.*

**Question 15      I would recommend this school to another parent**

95% agreed or strongly agreed

**In addition to concerns and questions raised within the responses, other comments included:**

*'A lovely school with some amazing staff! There is a broad and balanced curriculum which develops the children's personal skills and character. The school is led well, communication is good and the children are at the centre of all decisions. My child has received an amazing offer including the remote learning experience last year'*

*'Overall my child seems to have settled well and we don't have any particular concerns at this time'*

*'Teachers deliver a good quality of education and demonstrate care'*

*'My child always loves going to school'*

We very much appreciate the time parents/carers have taken to respond to our survey. It is lovely to see the very positive responses and comments and very useful to pick up on any queries/areas of concern and hopefully clarify or resolve these. All of the feedback is invaluable and supports us with our school development plans. As always, we will endeavour to continually improve and refine procedures as needed and strive to provide the very best education, experiences and opportunities for our children.

Yours Sincerely,

Mrs Lavelle

Headteacher



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